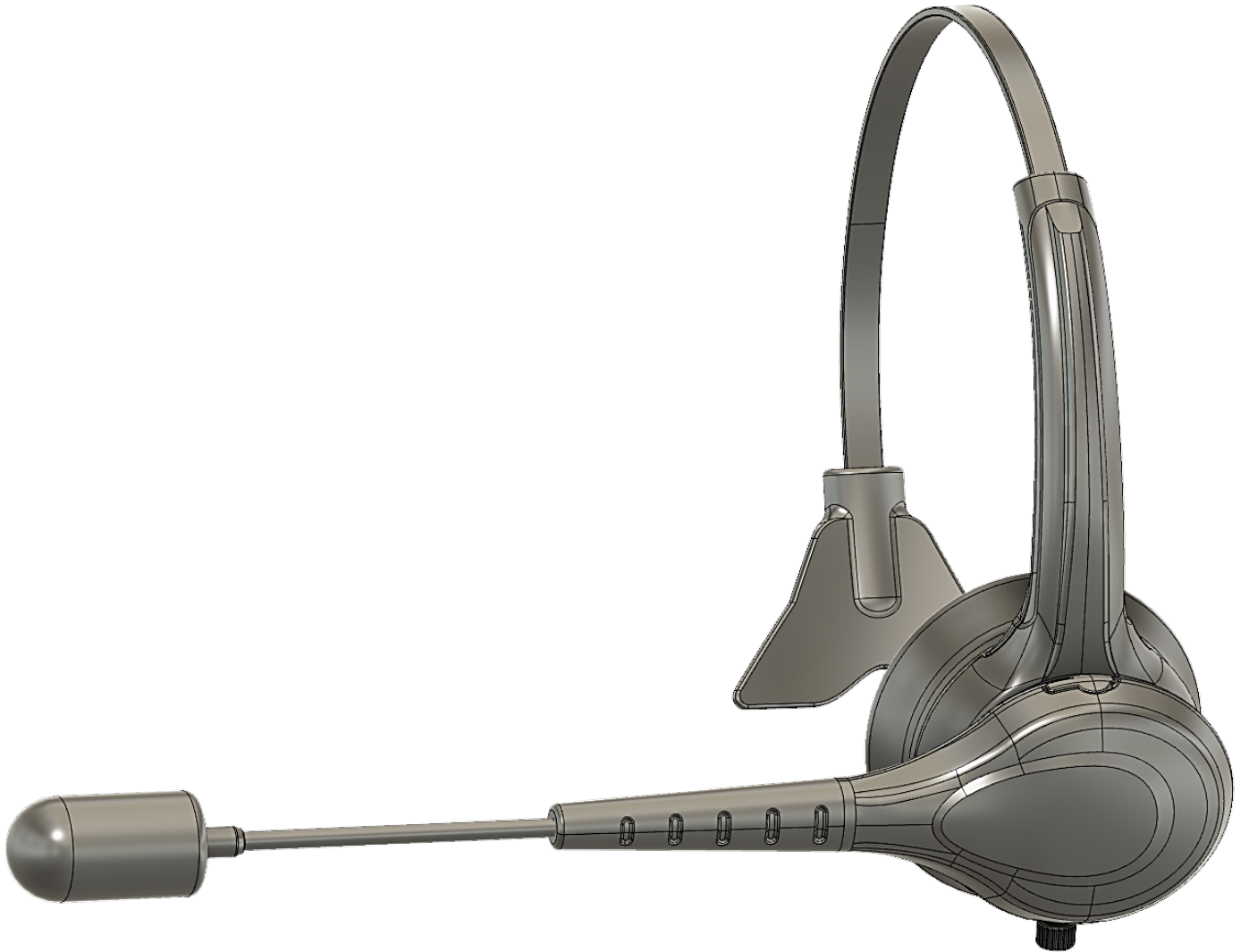




**Trident  
Communication  
Technology**



# **ModCom One Corded Reference Guide**

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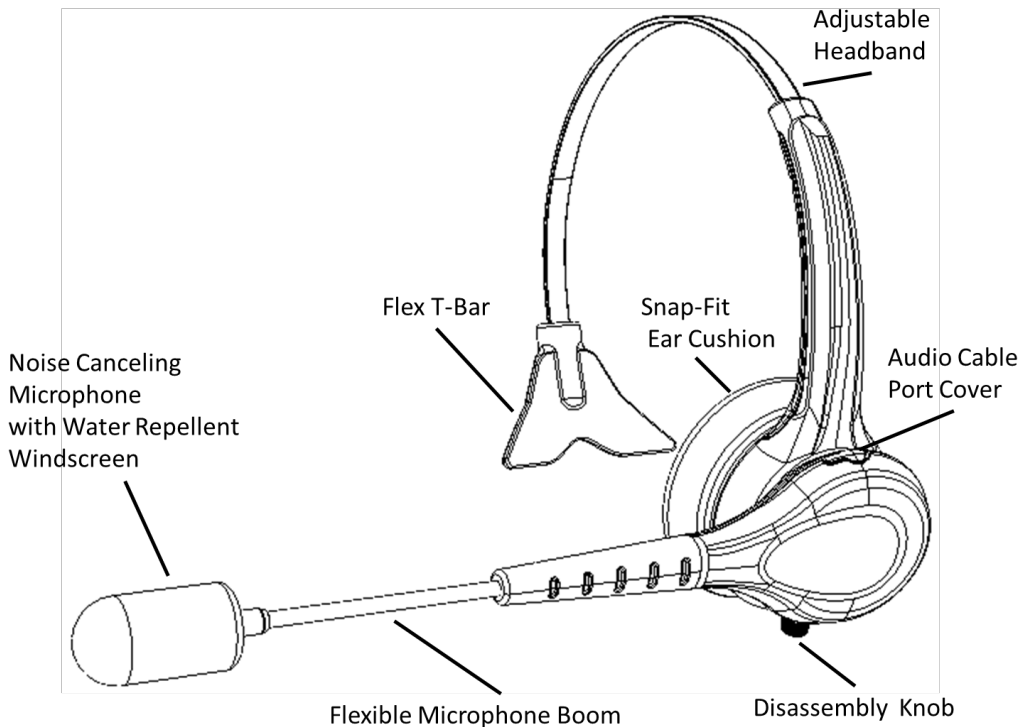
# Thank You

We appreciate your purchase of the Trident™ ModCom One Corded Headset. This rugged corded headset combines high-quality audio performance, environmental durability, and lightweight comfort without sacrificing stability during active use.

## Please Read this Reference Guide

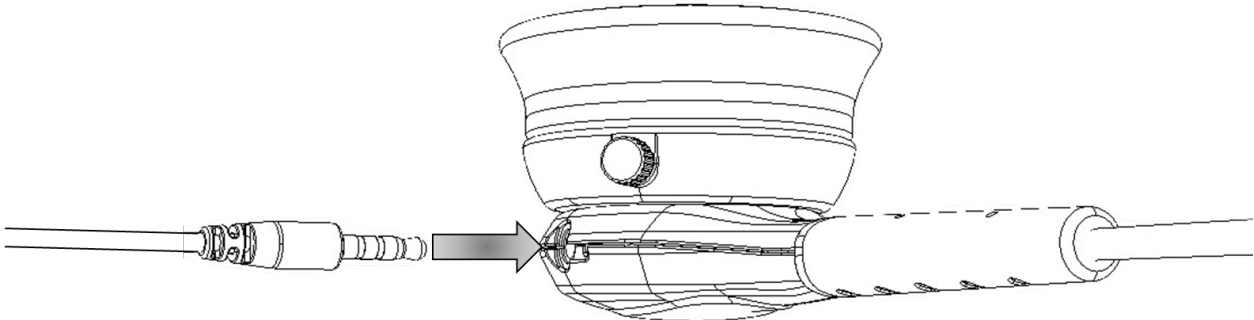
Please take the time to follow the instructions in this reference guide carefully. It will help you set up and operate your Headset properly and enjoy its advanced features. Please save this guide for future assistance.

## Features



# Connect the Audio Cable

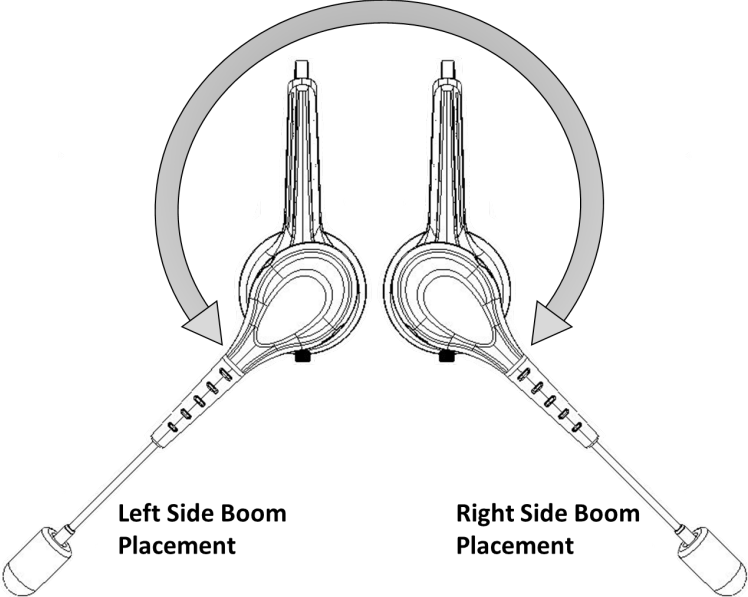
Insert the 3.5mm audio cable jack into either the top or bottom audio cable port, depending on right or left placement of the microphone boom.



# Position the Boom

Do not rotate the boom beyond the stop point.

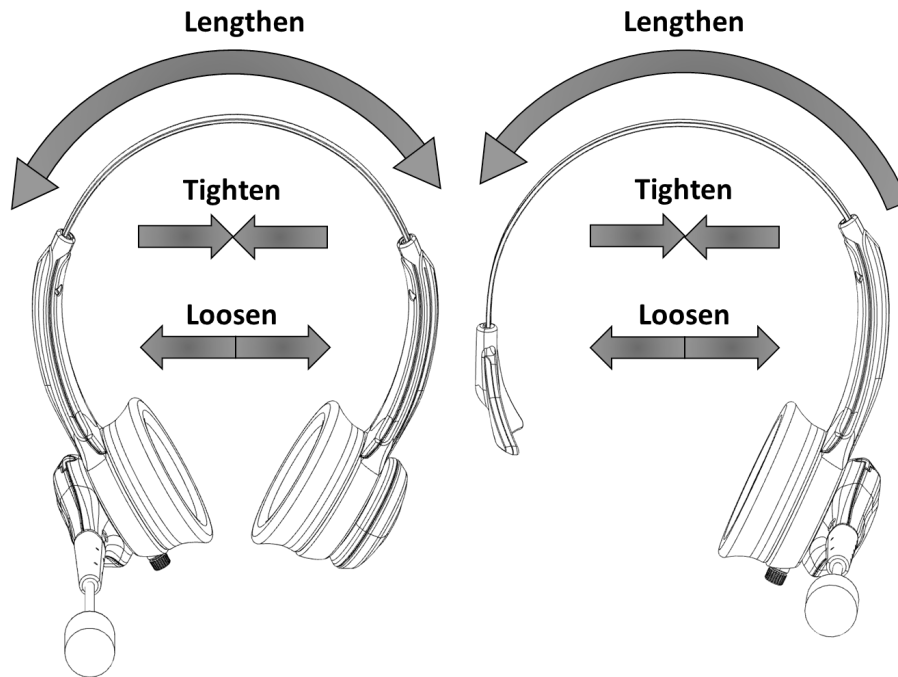
\*Applies to Mono and Binaural Model. The Behind the Neck model has only left side boom placement.



# Adjust Headband

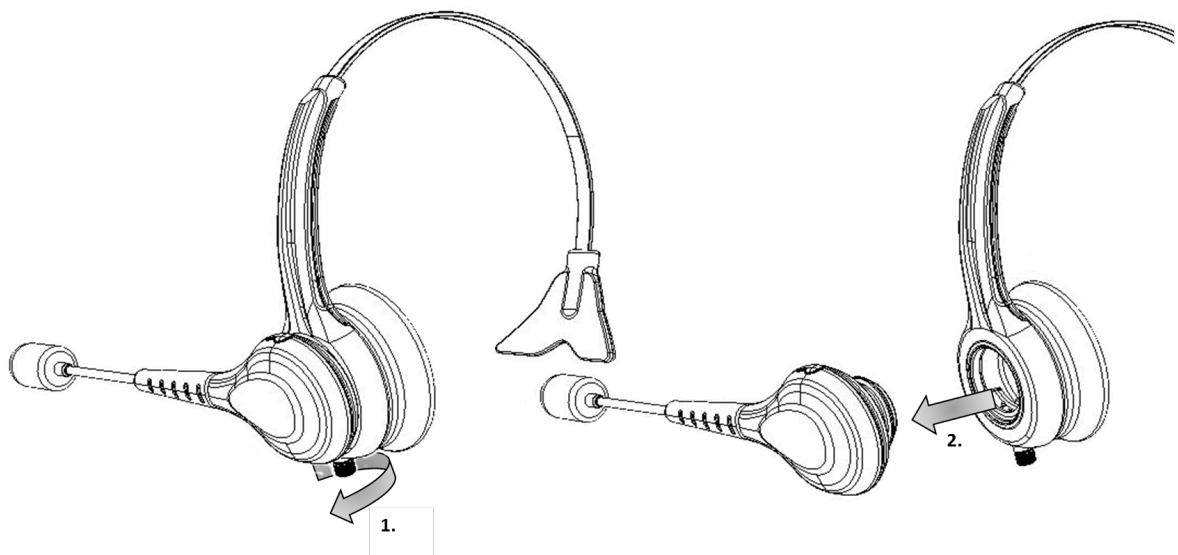
The headband can be squeezed for a tighter or a looser fit to the head. The stainless steel head band will click as it is lengthened or shortened into a comfortable position. When adjusting the headband:

- Position the ear cushion in the center of the ear.
- Position the T-Bar above the ear, half way between the top of the ear and the top of the head.

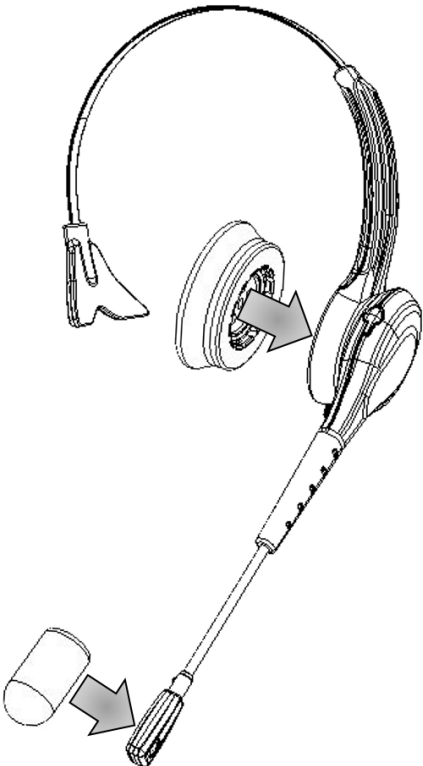


# Headband Disassembly

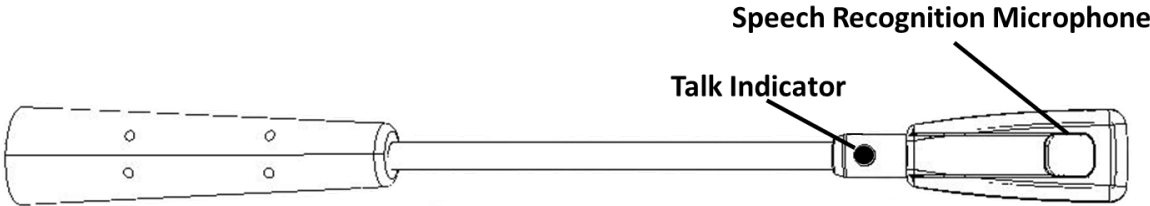
1. Loosen the Headband Set Screw Counterclockwise
2. Remove Headset Module from Headband



# Install Windscreen and Ear Cushion



# Microphone Orientation



# Cleaning and Maintenance

To maintain the ModCom One Headset we suggest the following guidelines:

- Do not expose the Headset to harsh chemicals or cleaning agents.
- If the Headset becomes dirty, wipe it with a soft damp cloth. Do not use soap, cleaning fluids or chemicals.
- Keep dust, dirt and debris out of the Headset audio connector port.
-

# Troubleshooting

Operation	Problem	Possible Solution
Transmission	No Transmit (TX) Callers cannot hear me or speech recognition software does not hear me.	Make sure 3.5 mm audio connector is completely plugged into ModCom One audio port. Make sure 3.5 mm audio connector is completely plugged into phone. Make sure Quick Disconnect (QD) adapter, if purchased, is properly connected to device's QD adapter. Verify that QD pins are not damaged.
	No Receive (RX) No incoming sound.	Make sure 3.5 mm audio connector is completely plugged into ModCom One audio port. Make sure 3.5 mm audio connector is completely plugged into phone. Make sure Quick Disconnect (QD) adapter, if purchased, is properly connected to device's QD adapter. Verify that QD pins are not damaged.

# Warranty and Customer Support

- For the complete Trident Communication Technology, LLC. hardware product warranty statement, visit: <http://www.tridentcomtech.com/warranty>
- If you have problem using your equipment, contact Trident Customer Support at <http://www.tridentcomtec.com/support>
- For the latest version of this User Manual visit: <http://www.tridentcomtech.com/manuals>



# Safety and Regulatory Information



- Contains small parts which can be a choking hazard.
- Not suitable for children under age 3.
- This product contains magnets which can be harmful to pacemakers, or similar medical devices.
- To reduce the risk of fire or electrical shock, do not expose the product to rain or moisture.
- As with any electronic products, use care not to spill liquids into any part of the system. Liquids can cause a failure and/or a fire hazard.
- Do not place any naked flame sources, such as lighted candles, on or near the apparatus.
- Use caution when using your headset while operating a vehicle or engaging in any activity that requires your full attention. Check and follow local laws regarding mobile phone and headset use. Some jurisdictions impose specific limitations, such as single earpiece configuration, on the use of such products while driving.
- Sounds that you rely on as reminders or warnings may sound different when using a headset. Be aware of how these sounds may vary in character so you can recognize them as needed.

## CAUTION:

Do not make modifications to the headset or accessories. Unauthorized alterations may compromise safety, regulatory compliance, and product performance and warranty.



- Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when using a headset, especially for extended periods.
- Use caution when using a Headset while operating a motor vehicle or anywhere the inability to hear outside sounds may present a danger to you or others.
- The ModCom One Headset does not require scheduled cleaning. Should cleaning be

necessary, simply wipe the outside surfaces with a soft damp cloth.

## Regulatory Information

All Trident Communication Technology, LLC.™ devices are designed to be compliant with rules and regulations in the locations they are sold and will be labeled as required. This regulatory information applies to Model number MC1-BT.



## CE NOTICE TO USERS

Trident Communication Technology, LLC.™ hereby declares that this product is in compliance with the essential requirements and other relevant provisions of CISPR22 Class B.



## FCC NOTICE TO USERS

### In the United States:

This equipment has been tested and found to comply with the limits for a Class B device, pursuant to Part 15 Subpart B of the FCC Rules.



## Waste Electrical and Electronic Equipment

This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city/town office or the distributor where you purchased your equipment.